

WHAT SHOULD YOU DO AFTER A FLOOD?

- ❖ Listen to radio or television broadcasts for emergency instructions
- ❖ Avoid driving when possible and if you have to drive remember “Turn Around, Don’t Drown”
- ❖ Assess any property damage that may have occurred during the flood

If property damage occurred, please contact a licensed contractor in their trade. Require your contractors to obtain the proper permits for work being performed. Permits are required for any permanent improvement (including roofing, siding, additions, alterations, etc.) to a structure and for site work such as grading, filling, etc. Permits are required even if a homeowner is doing the work himself.

For more information about flood safety or the NFIP, please note the following:

www.fayetteville-ar.gov/402/Floodplain-Management
www.floodsmart.gov

1-888-FLOOD29

This information is provided by the City of Fayetteville and is applicable to properties within the limits of the City. If you reside in a jurisdiction other than the City of Fayetteville, contact your regulatory authority for information.

DON'T FORGET TO MEET PERMITTING AND IMPROVEMENT REQUIREMENTS

The NFIP requires that if the cost of reconstruction, additions, or other improvements to a building equals or exceeds 50% of the building's market value, then the building must meet the same construction requirements as a new building. Substantially damaged buildings must also be brought up to the same standards.

All development within the SFHA requires a permit. Always check and fulfill permitting requirements with the Building Safety Division (479) 575-8233 and/or Engineering Division (479) 575-8206 before you build on, alter, fill, or re-grade on any portion of your property and/or within any easement or right-of-way.

Questions regarding emergency procedures may be addressed to the Washington County Emergency Management at (479) 442-1722 or (479) 444-1755

To report drainage obstructions or illegal dumping in waterways please call the Engineering department at (479) 575-8206 or the Transportation department at (479) 575-8228



ARE YOU PREPARED FOR A FLOOD?



WHAT IS A FLOODPLAIN?

Floodplains are a natural component of the environment. They are not only scenic, but a valued wildlife habitat. They are suitable for open spaces and properly planned and designed development. Poorly planned development can lead to streambank erosion, loss of valued property and increased areas of flooding.



WHAT SHOULD YOU DO BEFORE A FLOOD?

DETERMINE IF YOUR PROPERTY IS LOCATED IN AN AREA SUBJECT TO FLOODING

The City of Fayetteville participates in the FEMA National Flood Insurance Program (NFIP) and mapping of Special Flood Hazard Areas (SFHA). They are available on www.fayetteville-ar.gov. In order to determine if your property is within the Special Flood Hazard Area (SFHA), please visit the map resources portion of the website and navigate to the flood data map. If you're unsure whether your property is located in a flood zone please call the Engineering Department (479.575.8206) and request a free flood zone determination. They also maintain elevation certificates which are also available for review. It is important to remember that a property does not necessarily have flooding problems simply due to the fact it is located within a SFHA, however, it could be at a greater risk for flooding.

KEEP AN EMERGENCY SUPPLY ON HAND

Non-perishable food, water, batteries, flashlights, a manual can opener, and a battery-operated radio should be kept available at all times just in case a flood does occur.



PURCHASE FLOOD INSURANCE

A separate flood insurance policy is required to cover damages incurred by flooding. Coverage is available for the building itself as well as for the contents of the building. Renters can also take advantage of policies that cover only the contents of a structure. Please note that there is generally a 30-day waiting period before coverage goes into effect. Contact your insurance agency for more information. Flood insurance information is also available in the City of Fayetteville Public Library.

MAINTAIN DRAINAGE CHANNELS & PIPES

The City of Fayetteville performs cleaning and maintenance activities on the drainage channels and pipes in city easements & rights-of-way. Residents are encouraged to assist in maintaining the drainage in their areas by removing or reporting obstructions (such as shopping carts, leaves, debris, trash, etc.). Keeping drainage channels free of obstructions reduces flooding in the event of heavy rains.

PROTECT YOUR PROPERTY FROM HAZARDS

Various methods may be used to minimize flooding. Consider elevating furnaces, water heaters, AC units, etc. to reduce losses if a flood should occur. You can also use sandbags to block off the entry ways into living rooms.

WHAT SHOULD YOU DO DURING A FLOOD?

PROTECT FRIENDS AND FAMILY FROM FLOODING HAZARDS

If there is an imminent threat to life safety please dial 911! Other less threatening situations can include items at your property as well as general safety information. This starts with knowing the flood warning signals which can include listening to weather reports via radio or television and/or signing up for the City of Fayetteville Alert System. You should also develop an evacuation plan for your family. Also note that floods often occur at night which can complicate the evacuation plan. Try to avoid driving during an active flooding event if possible. However, if you or someone you know is driving during a flood event please avoid low water crossings and do not attempt to drive or wade through deep pockets of water; "Turn Around, Don't Drown"

REMEMBER YOUR UTILITIES

If your property is in imminent danger of flooding, please contact your electric and gas providers to request that your power and natural gas be shut off, or for guidance on how to do it yourself. These can become dangerous hazards during a flooding event.