

Updated on June 5, 2018

The City of Fayetteville has updated the miscellaneous billing online payment website located at www.fayetteville-ar.gov/miscbilling. The new website will allow customers to pay invoices related to airport, trash and recycling dumpster rentals, monthly parking, and miscellaneous services. The new website will allow customers to pay for multiple invoices through a single transaction, ability to view invoice and payment history, enroll in recurring payments, and ability to receive invoices via email.

All customers will be required to create a new online account at www.fayetteville-ar.gov/miscbilling. Customers will need an invoice number, invoice billing date, and invoice amount to create a new online account. Customers who chose to enroll in email notification will receive a confirmation email from accounting@fayetteville-ar.gov.

If you have questions about the new miscellaneous billing online payment website, please contact the City's Accounting Division at 479-575-8281 or via email at accounting@fayetteville-ar.gov.

You will need the following information to setup a new online account (this can be found on your current invoice:

- Invoice Number
- Invoice Billing Date
- Invoice Billing Amount

When you go to www.fayetteville-ar.gov/miscbilling you will need to click on the "Create an account"

City of Fayetteville Employee eMiscellaneous Billing

Powered by Tyler Technologies

The screenshot shows the 'Customer Access' login page. It features a title 'Customer Access' in blue. Below the title are two input fields: 'Username' and 'Password'. To the right of the 'Password' field is a blue button labeled 'LOG IN'. Below the login fields, there are two links: 'New User?' with a sub-link 'Create an account', and 'Forgot Password?' with a sub-link 'Click here to reset it'.

Enter you invoice number, invoice billing date, invoice billing amount on next screen:

City of Fayetteville Employee eMiscellaneous Billing

Powered by Tyler Technologies

The screenshot shows the 'Activate Account' page. It features a title 'Activate Account' in blue. Below the title are three input fields: 'Invoice Number', 'Invoice Billing Date' (with a placeholder '(mm/dd/yyyy)'), and 'Invoice Billing Amount \$'. Below these fields are two blue buttons: 'CREATE ACCOUNT' and 'RESET'. At the bottom left, there is a link 'Back to login'.

Create a username and password and enter you email:

City of Fayetteville Employee eMiscellaneous Billing

Powered by Tyler Technologies

Thank you for activating Patricia Leach's customer account.

Please create a Username and Password for the account.

Username *7-128 letters and numbers only*
Password *7-24 characters(a-z, 0-9, including special characters)*
Confirm Password
Email Address *Used for official communications only*

CONTINUE

RESET

Once you have created an account please login at www.fayetteville-ar.gov/miscbilling :

Account has been created.

Customer Access

Username
Password

LOG IN

New User?

[Create an account](#)

Forgot Password?

[Click here to reset it](#)

© 2018 City of Fayetteville

Once you have logged in, you should see the following screen

City of Fayetteville AR eMiscellaneous Billing

Powered by Tyler Technologies

Summary Account Info Invoices Transaction History Shopping Cart Email Enrollment Credit Card Enrollment Log Out

Summary

You currently have no open invoices.

6952 - Patricia Leach	
Open Invoices	0
Outstanding Billed	\$0.00
Outstanding Fees	\$0.00
Pending Payments	\$0.00
Balance Owed	\$0.00

PRINT SUMMARY

© 2018 City of Fayetteville, 113 W Mountain St Fayetteville AR 72701

Menu options at the top of the page provide access to additional information and options:

City of Fayetteville AR eMiscellaneous Billing

Powered by Tyler Technologies

Summary Account Info **Invoices** Transaction History Shopping Cart Email Enrollment Credit Card Enrollment Log Out

Invoices

Invoice # Status Invoice Type From To

Invoice Type	Invoice Number	Status	Description	Billing Date	Due Date	Amount
P1	2017-16000199	Paid	Parking - Q	6/14/2017	7/1/2017	\$90.00
P1	2017-16000314	Paid	2017 4th Quarter Billing	9/1/2017	10/1/2017	\$90.00
P1	2017-16000431	Paid	Parking - Q	12/5/2017	1/1/2018	\$90.00
P1	2018-16000538	Paid	APR/MAY/JUN QUARTERLY BILLING	3/2/2018	4/1/2018	\$90.00

Transaction history screen:

City of Fayetteville AR eMiscellaneous Billing

Powered by Tyler Technologies

Summary Account Info Invoices **Transaction History** Shopping Cart Email Enrollment Credit Card Enrollment Log Out

Transaction History

Invoice # Transaction Type From To

Transaction Date	Invoice	Transaction Type	Amount	Late Fees	Finance Charges	Undesignated	Total
3/6/2018	2018-16000538 - P1	Payment	\$90.00	\$0.00	\$0.00	\$0.00	\$90.00
3/2/2018	2018-16000538 - P1	Billing	\$90.00	\$0.00	\$0.00	\$0.00	\$90.00
12/11/2017	2017-16000431 - P1	Payment	\$90.00	\$0.00	\$0.00	\$0.00	\$90.00
12/5/2017	2017-16000431 - P1	Billing	\$90.00	\$0.00	\$0.00	\$0.00	\$90.00
9/7/2017	2017-16000314 - P1	Payment	\$90.00	\$0.00	\$0.00	\$0.00	\$90.00
9/1/2017	2017-16000314 - P1	Billing	\$90.00	\$0.00	\$0.00	\$0.00	\$90.00
6/20/2017	2017-16000199 - P1	Payment	\$90.00	\$0.00	\$0.00	\$0.00	\$90.00
6/14/2017	2017-16000199 - P1	Billing	\$90.00	\$0.00	\$0.00	\$0.00	\$90.00

Shopping Cart page:

City of Fayetteville AR eMiscellaneous Billing

Powered by Tyler Technologies

Summary Account Info Invoices Transaction History **Shopping Cart** Email Enrollment Credit Card Enrollment Log Out

Make a Payment

Invoices in Cart

Your cart is empty!

Total Payment Today:
\$0.00

You can receive invoices via email under the "Email Enrollment" menu:

Summary Account Info Invoices Transaction History Shopping Cart Email Enrollment Credit Card Enrollment Log Out

Email Enrollment

Enrollment Status

Not Enrolled

Your Email Address

ENROLL NOW RESEND ACTIVATION UPDATE ENROLLMENT CANCEL ENROLLMENT

Click on "Enroll Now" and enter your email address:

Summary Account Info Invoices Transaction History Shopping Cart Email Enrollment Credit Card Enrollment Log Out

Email Enrollment

Notification has been sent to your email account set up for Enrollment. Please confirm your enrollment by clicking on the link provided in the email.

Enrollment Status

Partially Enrolled

Your Email Address

ENROLL NOW RESEND ACTIVATION UPDATE ENROLLMENT CANCEL ENROLLMENT

© 2018 City of Fayetteville, 113 W Mountain St Fayetteville AR 72701

You will receive the following email, you will need to click on the "ConfirmationLink" within the email to complete you email enrollment:

City of Fayetteville AR Miscellaneous Billing Email Confirmation Inbox X

miscbilling@fayetteville-ar.gov
 to me, me

8:15 AM (2 minutes ago)

Dear Patricia Leach,

Welcome! Your enrollment in the City of Fayetteville Arkansas Miscellaneous Billing email notification program is almost complete. To confirm and complete your enrollment, click the following link: [ConfirmationLink](#).

This will take you to the Self-Service Portal logon screen. You will need your account logon to access the website. After you are logged in, you will be successfully enrolled.

The Email Notification program makes it easier than ever to view, download, and print invoices, delinquent notices, and customer statements.

Thank you for your interest in the Email Notification program. If you have any questions or concerns about the program, or if you did not enroll and believe you have received this email in error, please contact the City's Accounting Division at 479-575-8281 or via email at accounting@fayetteville-ar.gov.

Best regards,
 Accounting Division
 City of Fayetteville AR
www.fayetteville-ar.gov
 113 W Mountain St
 Fayetteville, AR 72701

The confirmation link will take you to the Miscellaneous Billing website with the following message:

Email Enrollment process is complete. You are now fully enrolled for email notification of Invoices, Delinquent Notices and Statements.

Summary

You currently have no open invoices.

6952 - Patricia Leach	
Open Invoices	0
Outstanding Billed	\$0.00
Outstanding Fees	\$0.00
Pending Payments	\$0.00
Balance Owed	\$0.00

PRINT SUMMARY

You can elect to enroll in recurring payments by clicking on the Credit Card Enrollment menu:

City of Fayetteville AR eMiscellaneous Billing

Powered by Tyler Technologies

Summary Account Info Invoices Transaction History Shopping Cart Email Enrollment Credit Card Enrollment Log Out

Credit Card Enrollment

Enrollment Status

Status Not Available

Payment Contact Information

Enter your name and address as it appears on your credit card statement.

Name (First, Last)

Address

City, State, Zip

Email

Payment Information

Enter your credit card information.

Card Type

Card Number

Expiration Date

ENROLL

I agree to [Terms And Conditions](#)